

# Handling Street Lighting Concerns Throughout the Year



When your Neighborhood Association or individual neighbors have concerns about lighting in your area or the community at any time, the following information can be helpful.

## Reporting Streetlight Outages throughout the Year

Vectren, a Center Point Energy Company, will contract with a third party to inspect the condition of poles. This inspection is done during daylight hours. Most of Vectren's service calls for streetlights being damaged or burnt out come from customers who contact them to report a problem. To report such a problem *at any time* during the year:

**CALL:** 1-800-227-1376  
**EMAIL:** [radiooroom@Vectren.com](mailto:radiooroom@Vectren.com)  
**ONLINE:** <https://www.vectren.com/contact/online>  
**WHAT TO CONVEY:** Location and type of problem

## Trees or Shrubs Blocking a Light

Trees or shrubs that may **block a light** from illuminating a street are the responsibility of **Vectren** to trim. If a tree in your neighborhood needs to be trimmed, use the above contact information. However, if a tree **needs to be removed**, the **City's Arborist** must be consulted before any action is taken. If in doubt about trimming or removal, call the Arborist.

**CONTACT:** Shawn Dickerson, City Arborist  
**CALL:** 812-436-5752  
**EMAIL:** [sdickerson@evansville.in.gov](mailto:sdickerson@evansville.in.gov)  
**WHAT TO CONVEY:** A tree is blocking light from a street light and it may need to be removed or trimmed.

## Requesting New/Additional Streetlights in Your Area

Requests for additional street lights must go through the City of Evansville's Engineering Office, who then will work with Vectren to determine where lights will be added.

- Indiana State Code requires that the City provide lighting only at the intersections. The City does not have a separate budget for streetlights, but the contract with Vectren allows for a limited number of lights to be installed each year.
- The City maintains a request list, with highest priority given to those at the intersections and then to lights requested for other areas. Lighting in alleyways has the lowest priority and is rarely installed.
- An alternative when a lighting request has low priority is to install a dusk-to-dawn light (see below).

To ask that an additional light be put on the request list:

**CONTACT:** Jennifer Blankenship  
**PHONE:** 812-436-4971  
**EMAIL:** [jblakenship@evansville.in.gov](mailto:jblakenship@evansville.in.gov)  
**WHAT TO CONVEY:** The location of where you would like the light added and why, to help determine priority.

## How to Add a Dusk-to-Dawn Light in an Alleyway or on Your Property

Dusk-to-Dawn lights turn on as the sun sets or at dusk and turn off when the sun rises or at dawn. Vectren adds the cost of running these lights to a resident's electric bill. Arrangements can also be made through Vectren for multiple residents jointly pay for the light.

**CONTACT:** Samantha Stewart  
**CALL:** 1-800-227-1376 or 812-791-5190  
**EMAIL:** [Samantha.stewart@centerpointenergy.com](mailto:Samantha.stewart@centerpointenergy.com)  
**ONLINE:** <https://www.vectren.com/contact/online>  
**WHAT TO ASK:** What is the cost and process of installing a dusk-to-dawn light?  
How can neighbors share the expense of the light?

